



WE GUARANTEE GREAT PRODUCTS

Graber Limited Lifetime Warranty

Since 1939, the Graber brand has been synonymous with superior quality and impeccable service. Our unflinching focus on premium materials and product innovation makes us a leader in our industry.

Our window treatments complete your home with refined elegance and exquisite craftsmanship. When you select Graber® products, our goal is to give you a Best Experience, from design that will provide a lifetime of beauty and excellence to service that's there when you need it most. Our Limited Lifetime Warranty, as described below, represents our dedication to your complete satisfaction.

WHAT'S COVERED

- Original defects in materials or workmanship for as long as the original purchaser owns the product (unless shorter periods are noted below), assuming the product was properly installed
- All internal mechanisms, components, and brackets
- For **three (3) years** from the date of purchase: operating cords, pleated shades without looped tape, 2" horizontal vinyl blinds slats, and vertical blinds vanes
- For **five (5) years** from date of purchase: motorization components and accessories, draperies, fabric covered cornices and valances, soft shades and accessories, exterior solar shades (provided they are fully raised during inclement weather and windy conditions)
- Repairs under this warranty will be made with like or similar parts

WHAT'S NOT COVERED

- Normal wear and tear
- Damage caused by abuse, accidents, alterations, misuse; failure to follow instructions for measurement, installation, use, cleaning, or maintenance
- Discoloration, fading, cracking, shrinking or stretching caused by long exposure to direct sunlight
- Slight color variation; natural variations in color, grain, or weave of organic materials
- Slight warpage of wood blinds or shutters; excessive warpage caused by high humidity
- Shipping or labor costs incurred by taking product down, re-measuring, or re-installation
- Unfinished cornices and valances; Palladian shelves